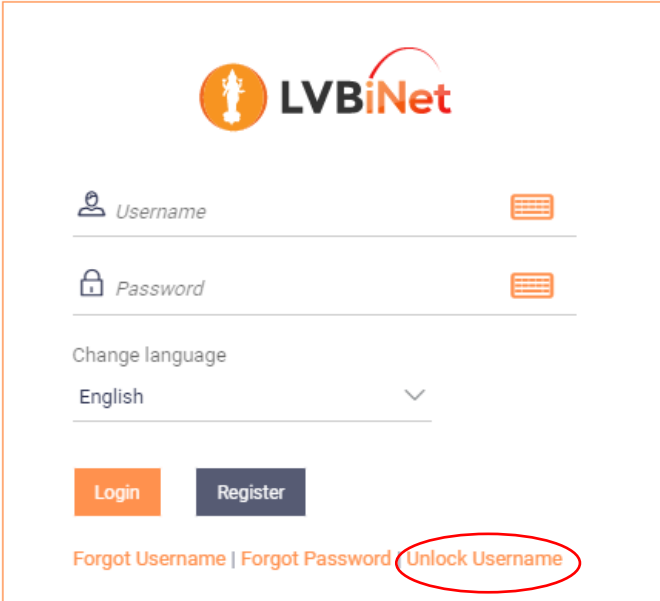


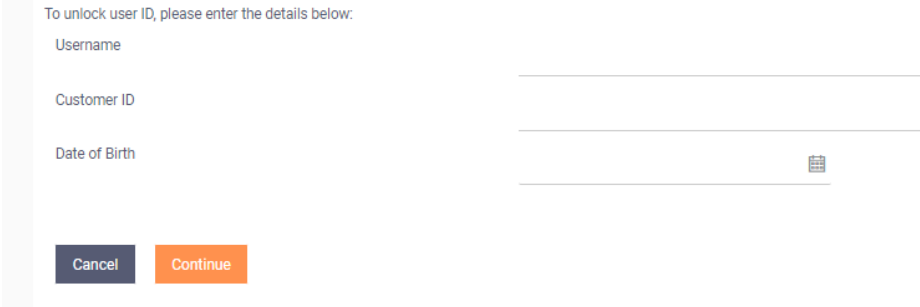
Unlocking the Username:

1. Click Unlock Username option




The screenshot shows the LVBINet login interface. At the top is the LVBINet logo. Below it are input fields for Username and Password, each with a text icon on the right. A language dropdown menu is set to English. There are 'Login' and 'Register' buttons. At the bottom, there are links for 'Forgot Username', 'Forgot Password', and 'Unlock Username', with the latter being circled in red.

2. Enter **Username as Customer id**; if separate Username is not set.
3. Again, **Enter Customer id and Select DOB**. Click Continue button.



This form is titled 'To unlock user ID, please enter the details below:'. It contains three input fields: 'Username', 'Customer ID', and 'Date of Birth' (with a calendar icon). At the bottom are 'Cancel' and 'Continue' buttons.

4. Enter the verification code (OTP) and click Submit button.



The 'One Time Verification' form states: 'A verification code has been sent to your registered mobile number/Email-ID. Please enter that code below to complete the process'. It features a 'Verification Code' input field with a blue arrow pointing to it. Below the input field are 'Resend Code' and 'Attempts Left' (3) links. A 'Reference Number' field displays '77774'. At the bottom are 'Submit' and 'Cancel' buttons, with the 'Submit' button circled in red.

5. Unlock User id message will be shown. Customer can use the Net banking by entering user id and password details.

