

Complaints against Depository Participant(IN303892-DBS BANK INDIA Ltd.)

Data for the Month ending May2022

Sr N	Received From	Carried Forward from Previous Month	Received during the Month	Total Pending	Resolved*	Pending at the end of the Month		Average Resolution Time^(in days)
						Pending for Less than 3 Months	Pending for More than 3 Months	
1	2	3	4	5	6	7		8
1	Directly From investors	NIL	NIL	NIL	NIL	NIL	NIL	NA
2	SEBI (SCORES)	NIL	NIL	NIL	NIL	NIL	NIL	NA
3	Depositories	NIL	NIL	NIL	NIL	NIL	NIL	NA
4	Other Sources (If any)	NIL	1	1	1	NIL	NIL	15
5	Grand Total	NIL	1	1	1	NIL	NIL	15

Trend of Monthly disposal of complaints for the Financial Year

S No	Month	Carried Forward from Previous Month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	April-2022	NIL	1	1	NIL
2	May-2022	NIL	0	0	NIL
3	June-2022				
4	July-2022				
5	August-2022				
6	September-2022				
7	October-2022				
8	November-2022				
9	December-2022				
10	January-2023				
11	February-2023				
12	March-2023				
	Grand Total	NIL	1	1	NIL

*Inclusive of complaints of previous months resolved in the current month if any.

** Inclusive of complaints pending as on the last day of the month if any.

^ Average Resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month

Trend of Annual disposal of complaints

SN	Year	Carried Forward from Previous Year	Received during the Year	Resolved during the Year	Pending at the end of the year
1	2018-2019	NIL	NIL	NIL	NIL
2	2019-2020	NIL	NIL	NIL	NIL
3	2020-2021	NIL	1	1	NIL
4	2021-2022	NIL	NIL	NIL	NIL
5	2022-2023	NIL	1	1	NIL
	Grand Total	NIL	2	2	NIL